# **PRODUCT DATA**

Software Maintenance and Support Agreement – M1 Software Maintenance and Upgrade Agreement – M2



#### **Software Maintenance Agreements**

A Software Maintenance Agreement is a contract between Brüel & Kjær and the customer, ensuring that all valid holders have unlimited access to improved features, added functionality and enhancements made to the Brüel & Kjær family of software applications and products. Active contract holders are entitled to the following benefits:

- Automatic receipt of latest software enhancements and improved functionality
- Software packages with all software upgrades within a complete system, i.e., all software modules within that system
- Access to technical application support offered by the Brüel & Kjær worldwide service network
- Extensive agreement period from 1 (one) to several years according to customer requirements
- Systematic reminders and automatic renewals sent out prior to the expiry date of your agreement

M1 and M2

### **Advantages and Features**

#### **ADVANTAGES**

- Always work with the latest software version to gain the maximum benefits of your equipment
- Obtain peace of mind by securing your equipment's ability to grow with demands this agreement is your guarantee to access to all improvements and added functionality in Brüel & Kjær's family of software applications
- Get immediate assistance to technical questions via the Brüel & Kjær Help Line a separate service that is automatically included in your agreement
- · Reduce upgrade costs and simplify budgetting through annual subscription renewals
- Special campaign offers for holders of valid agreements

#### **FEATURES**

- Automatic delivery of new software along with relevant license(s) and documentation
- Installation manual and guidelines on how to upgrade your software
- Systematic issuance of information on latest applications and features
- Access to local user support (Brüel & Kjær Help Line Type 3560 HL1) via telephone, email, fax or standard post

## Why Upgrade?

As a manufacturer of PC-based measurement systems, Brüel & Kjær knows that software is of prime importance. As a result, we are continuously improving our software with new features, enhancements and updates and including these improvements in new releases.

Subscribing to a Software Maintenance and Support Agreement gives you access to the latest news and software releases from the Brüel & Kjær family of software applications, with new features, improved functionality, bug fixes and error corrections. This will help you keep your equipment at the highest level of performance. And by signing up for the agreement, you are guaranteed access to technical application support from Brüel & Kjær's worldwide service network.

### M1 and M2

There are two classes of software maintenance agreements: M1 – Software Maintenance and Support Agreement, and M2 – Software Maintenance and Upgrade Agreement.

#### **M** 1

This agreement is available as a part of a new system or software purchase or as a renewal of an existing agreement. The duration of the agreement is normally 1 year. As part of the agreement, you receive a contract describing the agreement, terms and conditions. In addition, you will receive a product certificate as verification of purchase and validation period. For the duration of the agreement, you will automatically receive all software upgrades generally issued by Brüel & Kjær.

In an upgrade package, you will receive:

- Media pack with new software version when released
- Product brochures and release news
- License authorisation code(s) needed to upgrade your software
- Software installation manual
- License fulfilment guide

Purchase of an M1 agreement also gives you automatic access to Brüel & Kjær Help Line (Type 3560-HL1) for technical application support through your local service office. Furthermore, systematic reminders and automatic renewals will be sent out prior to the expiry date of your agreement.

#### **M2**

The Software Maintenance and Upgrade Agreement (M2) is for current Brüel&Kjær system/software owners who have not owned an M1 agreement or who have not renewed a previous M1 agreement and are, therefore, behind on the latest software. It includes all the advantages and features of M1 and provides an upgrade to the latest version and all subsequent upgrades during the contract period.

## **Upgrade Documentation**

With a software upgrade, customers receive a copy of all relevant documentation.

#### **Features and Release News**

Features and release news are communicated as part of the documentation. This includes descriptions of new applications, added functionality, and software enhancements along with guidelines on their usage.

#### **Installation Manual**

To ensure a smooth and error-free installation, you will, where relevant, receive the Installation Manual covering how to upgrade your new software from an earlier version to the latest version, and guiding you, step-by-step, through the upgrade procedure.

#### On-line Help

The help facility built in the software is also updated to cover new features.

## **Ordering Information**

Software Maintenance and Support

Agreements	
M 1 – 7700 – Xy <sup>1</sup>	Noise and Vibration Analysis Software
M 1-7770 - Xy*	Maintenance and Support Agreement FFT Analysis Software Maintenance and
M 1 – 7771 – Xy*	Support Agreement CPB Analysis Software Maintenance and Support Agreement

<sup>1.&#</sup>x27;X' indicates the license model, either node locked (N) or Floating (F) and 'y' is any number between 2 and 16 - the number of channels supported by the license, (e.g. 7700-N7 denotes a node locked, 7 channel license). A 16 channel license supports up to 128 channelswhere

$M1 - 7701 - X^2$	Data Recorder Software Maintenance and Support Agreement
M 1 – 7702 – Xy*	Order Analysis Software Maintenance and Support Agreement
M 1 – 7703 – X <sup>†</sup>	Vold-Kalman Order Tracking Filter Software Maintenance and Support Agreement
M 1 – 7705 – X <sup>†</sup>	Time Capture LabShop Software Maintenance and Support Agreement
M 1 – 7707 – X <sup>†</sup>	Additional Analysis Engine Software
M 1 – 7709 D – X <sup>†</sup>	Maintenance and Support Agreement Multi-channel PULSE Viewer License Software Maintenance and Support
M 1 – 7712 D – X <sup>†</sup>	Agreement NS STSF Analysis, NT version Software Maintenance and Support Agreement

 $<sup>2.^{\</sup>prime}\text{X}^{\prime}$  stands for the license model: either node locked (N), or floating (F)

M 1 – 7749 – X <sup>†</sup>	NEXUS <sup>™</sup> Setup and Control Software Maintenance and Support Agreement	M 1 – 7767 D – X <sup>†</sup>	PULSE Data Manager, 25-user License, Software Maintenance and Support
M 1 – 7752 – X <sup>†</sup>	Noise Source Identification Software Maintenance and Support Agreement	M 1 – 7768 – X <sup>†</sup>	Agreement Beamforming Software Maintenance and
M 1 – 7753 – X <sup>†</sup>	Modal Test Consultant Software		Support Agreement
M 1 – 7754 G – X <sup>†</sup>	Maintenance and Support Agreement ME'scopeVES <sup>™</sup> Visual ODS Software	M 1 – 7769 – X <sup>†</sup>	Auxiliary Parameter Logging Software Maintenance and Support Agreement
M 1 – 7754 H – X <sup>†</sup>	Maintenance and Support Agreement ME'scopeVES Visual ODS Pro Software	M 1 – 7772 – X <sup>†</sup>	SSR Analysis for PULSE Software Maintenance and Support Agreement
M 1 – 7754 I – X <sup>†</sup>	Maintenance and Support Agreement ME'scopeVES VT – 570 Visual Modal Software	M 1 – 7773 – X <sup>†</sup>	Envelope Analysis for PULSE Software Maintenance and Support Agreement
M 1 – 7754 J – X <sup>†</sup>	Maintenance and Support Agreement ME'scopeVES Visual Modal Pro Software	M 1 – 7774 – X <sup>†</sup>	PULSE Interface to SONY® SIR-1000 Software Maintenance and Support Agreement
	Maintenance and Support Agreement	M 1 – 7780 – X <sup>†</sup>	Spatial Transformation of Sound Fields
M 1 – 7754 K – X <sup>†</sup>	ME'scopeVES Visual SDM Software Maintenance and Support Agreement		Component Software Maintenance and Support Agreement
M 1 – 7755 A – X <sup>†</sup>	PULSE Bridge to ME'scopeVES Software Maintenance and Support Agreement	M 1 – 7781 – X2	PULSE Lite, Basic FFT 1–2-channel, Software Maintenance and Support Agreement
M 1 – 7755 B – X <sup>†</sup>	PULSE Bridge to MATLAB <sup>™</sup> Software Maintenance and Support Agreement	M 1 – 7781 – X4	PULSE Lite, Basic FFT 1–4-channel, Software Maintenance and Support Agreement
M 1 – 7756 A – X <sup>†</sup>	PULSE WorkFlow Manager, Multi-channel Test Cell, Software Maintenance and Support	M 1 – 7782 – X2	PULSE Lite, Basic CPB 1–2-channel, Software Maintenance and Support Agreement
M 1 – 7757 – X <sup>†</sup>	Agreement	M 1 – 7783 – X2	PULSE Lite, Rotating Machinery Option 1–2-
	Pass-by Noise Software for PULSE Software Maintenance and Support Agreement		channel, Software Maintenance and Support Agreement
M 1 – 7758 – X <sup>†</sup>	PULSE Material Testing Software Maintenance and Support Agreement	M 1 – 7783 – X4	PULSE Lite, Rotating Machinery Option 1–4- channel, Software Maintenance and Support
M 1 – 7759 – X <sup>†</sup>	Advanced Intensity Analysis Software Maintenance and Support Agreement	M 1 – 7788 – X <sup>†</sup>	Agreement PULSE Field Pass-by Software Maintenance
M 1 – 7760 A – X <sup>†</sup>	Operational Modal Analysis Pro Software Maintenance and Support Agreement	M 1 – 7789 – X <sup>†</sup>	and Support Agreement PULSE Time Data Handling Software
M 1 – 7760 B – X <sup>†</sup>	Operational Modal Analysis Pro Academic	M 1 – 5305 – X <sup>†</sup>	Maintenance and Support Agreement
+	Software Maintenance and Support Agreement		Excel-based Sound Power Projects Software Maintenance and Support Agreement
M 1 – 7760 C – X <sup>†</sup>	Operational Modal Analysis Standard Software Maintenance and Support	M 1 – 7698 – X <sup>†</sup>	Sound Quality Program Software Maintenance and Support Agreement
M 1 – 7760 D – X <sup>†</sup>	Agreement Operational Modal Analysis Standard	M 1 – 5277 – Xy*	Order Analysis Option for Type 7698 Software Maintenance and Support
	Academic Software Maintenance and Support Agreement	M 1 – 5265 – X <sup>†</sup>	Agreement Zwicker Loudness Option for Type 7698
M 1 – 7760 E – X <sup>†</sup>	Operational Modal Analysis Light Software Maintenance and Support Agreement	5255 7.	Software Maintenance and Support Agreement
$M1 - 7760 F - X^{\dagger}$	Operational Modal Analysis Light Academic	M 1 – 5301 – X <sup>†</sup>	Psychoacoustic Testbench Software
	Software Maintenance and Support Agreement	M 1 – 5137 – X <sup>†</sup>	Maintenance and Support Agreement Telephone Testing Software Maintenance
M 1 – 7761 – X <sup>†</sup>	Acoustic Test Consultant Software Maintenance and Support Agreement	M 1 – 5231 A – X <sup>†</sup>	and Support Agreement IDA Driver for I-DEAS <sup>®</sup> Test, NT version
M 1 – 5370 – X <sup>†</sup>	Robot Option for ATC Software Maintenance and Support Agreement		Software Maintenance and Support Agreement
M 1-7764- X <sup>†</sup>	Multiple-Input Multiple-Output Analysis for PULSE Software Maintenance and Support	M 1 – 5231 B – X <sup>†</sup>	IDA Driver for I-DEAS Test, HP–UX version, Software Maintenance and Support
M4 7765 V <sup>†</sup>	Agreement	M4 5224.6 V <sup>†</sup>	Agreement
M 1 – 7765 – X <sup>†</sup>	ODS Test Consultant Software Maintenance and Support Agreement	M 1 – 5231 C – X <sup>†</sup>	IDA Driver for I-DEAS Test, SGI-UX version, Software Maintenance and Support
M 1 – 7767 A – X <sup>†</sup>	PULSE Data Manager, Single-user License, Software Maintenance and Support	M 1 – 5455 – X <sup>†</sup>	Agreement Upgrade from ODS Test Consultant to Modal
M 1 – 7767 B – X <sup>†</sup>	Agreement PULSE Data Manager, 5-user License,		Test Consultant Software Maintenance and Support Agreement
7707 b - X	Software Maintenance and Support	All code	., -
M 1 – 7767 C – X <sup>†</sup>	Agreement PULSE Data Manager, 10-user License,	All order numbers listed above refer only to M1. If you wish to order an M2 Software Maintenance and Upgrade Agreement,	

#### TRADEMARKS

SONY is a registered trademark of Sony Corporation
MATLAB is a registered trademark of The MathWorks, Inc.
ME'scopeVES is a trademark of Vibrant Technology Inc.
PULSE, NEXUS and Predictor are trademarks of Brüel & Kjær Sound & Vibration Measurement A/S
I-DEAS is a trademark of Structural Dynamics Research Corporation.

Software Maintenance and Support

Agreement

Brüel & Kjær reserves the right to change specifications and accessories without notice



please quote the relevant M1 order number, with M2 written

in place of M1.